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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of

L. Guerra

Application No.: 09/802,662

Filed: 03/09/01

For: SYSTEM, METHOD AND COMPUTER
PROGRAM PRODUCT FOR DYNAMICALLY
CONFIGURABLE VOICE PORTAL

)
Examiner: Not assigned
)
Group Art Unit: 2644
)
Atty. Docket No.: BVOCP011
)
Date: June 15, 2001

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the
United States Postal Service as First Class Mail in an envelope
addressed to: Assistant Commissioner for Patents, Washington, D.C.
20231 on June 15, 2001.

Signed:

Erica L. Mann

Erica L. Mann

RESPONSE TO NOTICE TO FILE MISSING PARTS

Assistant Commissioner for Patents
Attention: Box Missing Parts
Washington, D.C. 20231

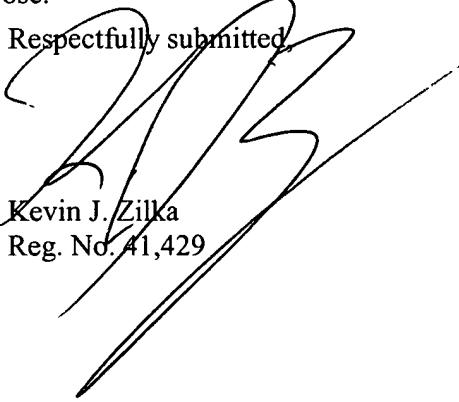
Sir:

In response to the Notice to File Missing Parts of Application--Filing Date Granted mailed May 15, 2001, Applicants hereby attach a copy of the original Declaration and Power of Attorney filed with the Patent and Trademark Office at the time of filing with the above-referenced application, a copy of the returned postcard stamped by the PTO as having received the Declaration and Power of Attorney, and the copy of the Notice to be returned with this response.

It is believed that this notice was sent in error and therefore it is believed that no fees are due. However, if it is determined that the \$65 surcharge fee is due the Commissioner is authorized to charge this fee to our Deposit Account No. 50-1351 (Order No. BVOCP011).

A copy of this sheet is enclosed for this purpose.

Respectfully submitted,


Kevin J. Zilka
Reg. No. 41,429

P.O. Box 721120
San Jose, CA 95172-1120
(408) 505-5100



PATENT POSTCARD

Docket No. **BVOCP011/
44614/03247** Appln. No.: **Unassigned** Date: **03/09/2001**

By: **KJZ:Elm** Filing Date: **Herewith** Express Mail No.: **EL815206881US**

Inventor(s): **Lisa M. Guerra, John E. Fitzpatrick and Mark D. Womack**

Title: **SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A
DYNAMICALLY CONFIGURABLE VOICE PORTAL**

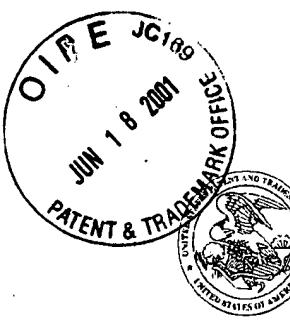
The following has been received in the U.S. Patent & Trademark Office on the date stamped below:

- Patent Application Transmittal
- 45 Page Specification and Abstract
- 04 Sheets of Drawings
- 02 Page Combined Declaration and Power of Attorney
- Assignment and Assignment Recordation Cover Sheet
- Check No. **09/802662** in the amount of \$395.00 (Filing fee + \$40.00 Registration fee)
JC986 U.S.
- Return Post Card

09/802662



03/09/01



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
 UNITED STATES PATENT AND TRADEMARK OFFICE
 WASHINGTON, D.C. 20231
 www.uspto.gov

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/802,662	03/09/2001	Lisa M. Guerra	BVOCP011/44614/03247

CONFIRMATION NO. 7528

24277
 Kevin J. Zilka
 PO Box 721030
 San Jose, CA 95172

FORMALITIES LETTER



OC000000006077015

Date Mailed: 05/15/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is missing.
A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$65 for a small entity in compliance with 37 CFR 1.27, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is \$ 65.**

*A copy of this notice **MUST** be returned with the reply.*

Adjustment date: 07/24/2001 MTEKLEMI
 06/20/2001 BNGUYEN1 00000152 501351 09802662
 01 FC:205 65.00 CR

M. D. Nguyen

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

06/20/2001 BNGUYEN1 00000152 501351 09802662

01 FC:205 65.00 CH